

Zero Risk Guarantee



1 TIMELINE ZERO HICCUPS

Our team uses the best construction software for project management to ensure there is enough wind in our sails throughout the whole project. This helps us to reduce the likelihood of hiccups and keeps us on track from day one and throughout your project.

NO OVERSIGHTS, WE USE TOP MANAGEMENT SOFTWARE



2 TEAM ZERO STRANGERS

Everyone working on your home will all belong to the Build Firm Team. Day in and out you will soon see familiar faces and get to know everyone. We Guarantee you will have the same team from start to finish. This allows us to tailor our team to your specific needs and builds trust with everyone.

WE'RE THE TEAM YOU CAN RELY ON!



3 QUALITY ZERO RISK

All our projects are built above and beyond minimum standards. Not only this but we are accredited to provide Builtin Insurance's 10 year builders guarantee. Providing protection and peace of mind even before signing on the dotted line.

PEACE OF MIND!

BUILTIN
INSURANCE



4 COMMUNICATION ZERO CLOSED DOORS

We provide regular and up to date information every step of the way. We guarantee to have scheduled client meetings once a fortnight at the minimum to make sure your always kept in the loop. Design decisions, colours and finishes are always a two way street at Build Firm and nothing goes without approval.

TRANSPARENCY IS A MUST!



5 BUDGET ZERO PETERS PAYING PAUL

You can rest assured knowing we have Trust accounts for each job and don't use Peter's money to cash flow Paul's job! We constantly forecast our cash flow and use regular Xero reports to insure no shortfalls for all our outgoings. We offer fixed price contracts that removes any budget over run risks, what you see and agree is what you pay!

YOUR MONEY IS SAFE IN INDEPENDENT TRUST ACCOUNTS



6 RESPECT ZERO NASTIES

Our Team would wear white collars if we could, we pride ourselves in being professional tradesmen and we uphold high standards by the following rules:

- Zero smoking on site
- Zero swearing
- Zero loud radios
- Zero unsafe work
- Zero drugs or alcohol

WE WILL TREAT YOUR HOME LIKE OUR OWN AND LEAVE IT CLEANER THAN WE FOUND IT!



7 MASTER BUILDERS GUARANTEE ZERO WORRIES!

We don't just say we're good at what we do, we have proved it! We are Licenced Building Practitioners, Master Builders, accredited with Builtin Insurance and work alongside multiple trusted companies, brands and associations you will recognize. There are multiple protection offers available to all our clients making everyone sleep easy at night!

ZERO STRESS!



8 CELEBRATION GIVEAWAYS!

We offer a free price comparison session to discuss our pricing. We will leave your home beautifully clean each week. Upon completion we offer a free professional cleaning service of your new dream home. We will also leave you with maintenance schedules, all appropriate warranties and certificates and a bottle of champagne to celebrate!

**ANYTHING
LESS IS
SUBSTANDARD!**

SAM HENDERSON
Director

